



THE TALK

7 Steps to a "Kick-Ass" Presentation

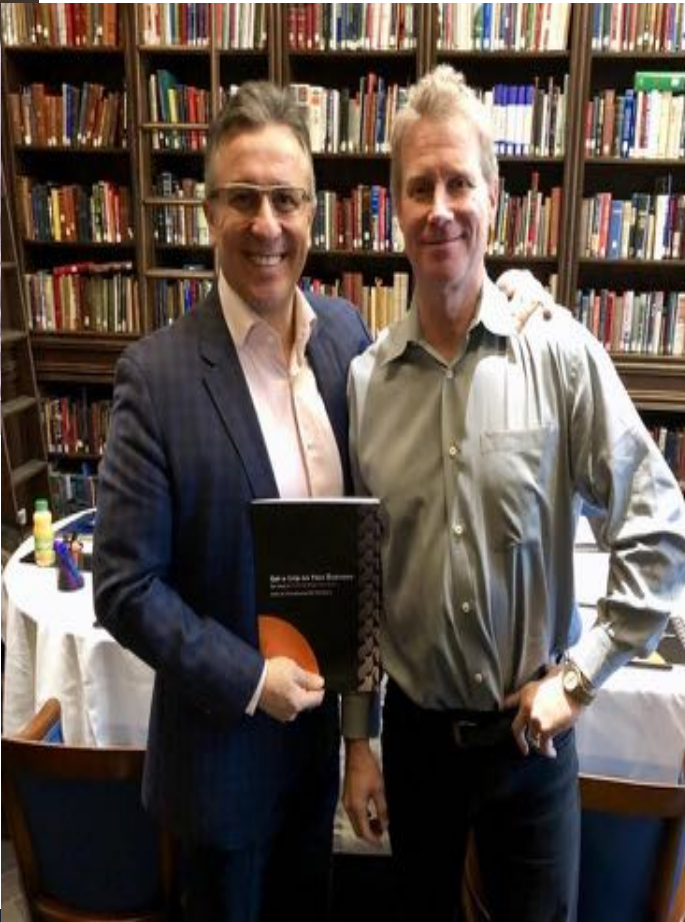
Al Moscardelli, Expert EOS Implementer®

Al.moscardelli@EOSWorldwide.com



















THE TALK

7 Steps to a "Kick-Ass" Presentation

Al Moscardelli, Expert EOS Implementer®

Al.moscardelli@EOSWorldwide.com



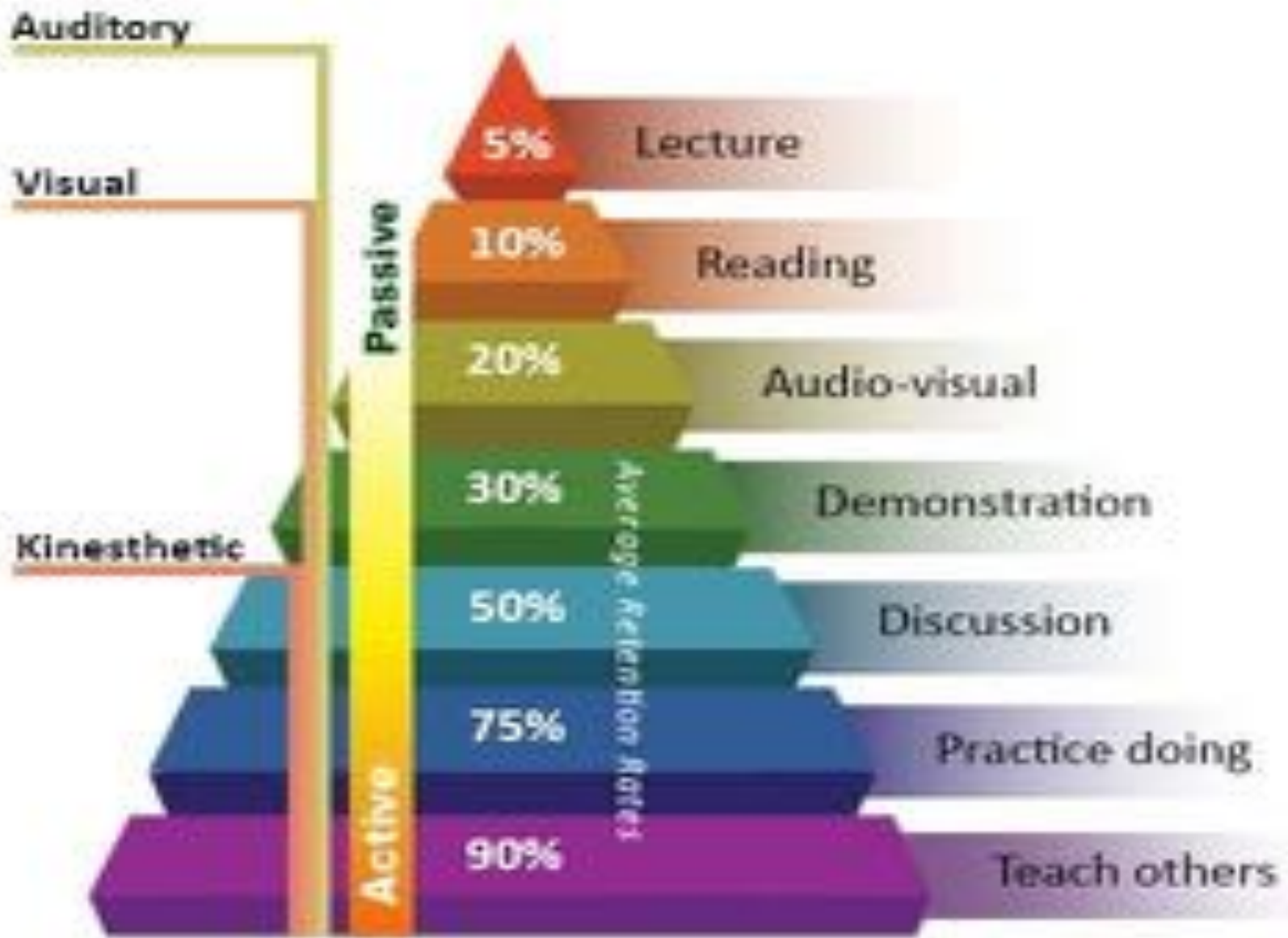
AGENDA

- **1. Preparation**
- **2. Set-Up & Equipment**
- **3. Mindset**
- **4. Presentation & Facilitation Tips**
- **5. Dialogue Not Monologue**
- **6. Break-Out: Get Them Talking**
- **7. Stick the Landing**



OBJECTIVES

- **Learn How to Deliver a “Kick-Ass” Presentation**
- **Give you some practical tools to help you “hit it out of the park”**
- **Have some fun!**



Adapted from the iNTEL Institute of Applied Behavioral Science Learning Pyramid



GET A GRIP ON YOUR BUSINESS

Six Keys to Getting What You Want
from your Entrepreneurial Company

Al Moscardelli, Expert EOS Implementer®

Al.moscardelli@EOSWorldwide.com



OBJECTIVES

- **Have you look at your business in a different way.**
- **Give you some practical tools to help you run a better business.**
- **Have some fun!**



AGENDA

- **Get REAL**
- **Keep it SIMPLE**
- **Get RESULTS**



PAGE 1: **CAPTURE THAT THOUGHT...**

- 🔦 **What do you want from your business?**
 - 10 years out: (could be 5-10-20 years).
 - Only 1 thing: Your #1 Business Goal.
- 🔦 **One Hot Issue that you are currently dealing with...**

**GET
REAL**



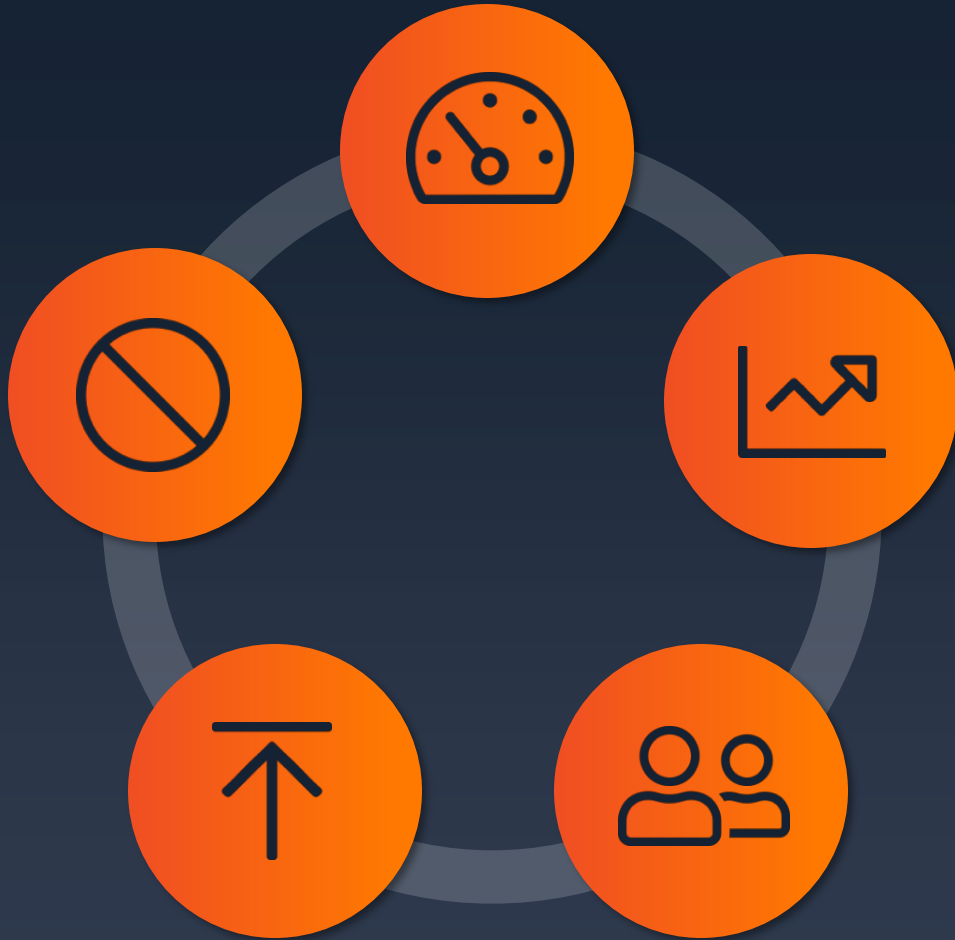
OUR STATS

- **Companies using EOS tools:**
 - +190,000
- **Full Day Sessions**
 - +150,000
- **Traction Books Sold:**
 - +1 Million



GET REAL

- **Me-** Brief history
 - 30+ years as an Entrepreneur-2 Businesses
 - 1st Ontario Based EOS Implementer
 - 80 + Clients
 - 600+ Sessions over the past 5 years
 - Conducted over 30 TEC Presentations
 - Over half my clients are TEC members.



FRUSTRATIONS

- Lack of Control
- Not Enough Profit
- People Issues
- Hitting the ceiling
- Nothing's working

KEEP IT
SIMPLE



CEO'S NEED 2 THINGS

- A good peer group.
- A Business Operating System



- **What is EOS?**

EOS®, stands for the Entrepreneurial Operating System.

EOS® is a way of harmonizing and orchestrating all the moving parts of your business- to help you run a better business and frankly, live a better life.

Implementing EOS will help you and your leadership team get better at three things:



VISION

Get everyone in your organization 100% on the same page with where you're going and how you plan to get there.



TRACTION

Instill focus, discipline, and accountability throughout the company so that everyone executes on that vision - every day.



HEALTHY

Help your leaders become a more cohesive, functional, healthy leadership team.



DISCOVERY....

That Most Entrepreneurs /
Entrepreneurial leaders, tend
to wrestle with

136 Issues Simultaneously

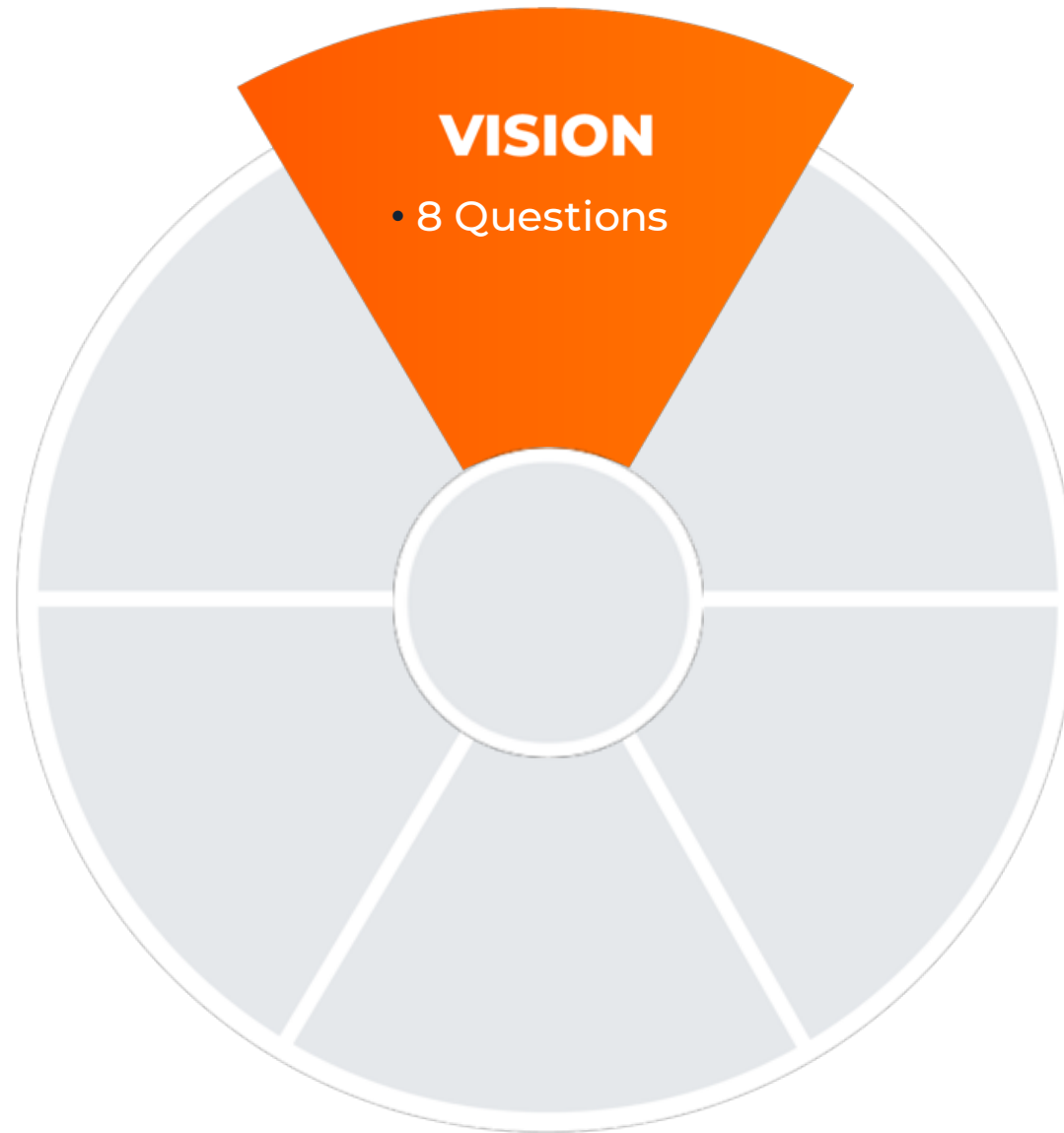
THE EOS MODEL[®]



THE EOS MODEL



THE EOS MODEL



THE VISION/TRACTION ORGANIZER™

CORE VALUES	1. 2. 3. 4. 5.	3-YEAR PICTURE™
CORE FOCUS™	Purpose/Cause/Passion: Our Niche:	Future Date: Revenue: Profit:
10-YEAR TARGET™	<hr/> <hr/>	Measurables: What does it look like? - -
MARKETING STRATEGY	Target Market/"The List": 3 Uniques™: 1. 2. 3. Proven Process: Guarantee:	- - - - - -

1-YEAR PLAN	ROCKS	ISSUES LIST																
<p>Future Date:</p> <p>Revenue:</p> <p>Profit:</p> <p>Measurables:</p> <p>Goals for the Year:</p> <p>1. _____</p> <p>2. _____</p> <p>3. _____</p> <p>4. _____</p> <p>5. _____</p> <p>6. _____</p> <p>7. _____</p>	<p>Future Date:</p> <p>Revenue:</p> <p>Profit:</p> <p>Measurables:</p> <p>Rocks for the Quarter:</p> <table border="1"> <thead> <tr> <th data-bbox="996 692 1454 721">Rocks for the Quarter:</th> <th data-bbox="1460 692 1549 721">Who</th> </tr> </thead> <tbody> <tr><td>1. _____</td><td>_____</td></tr> <tr><td>2. _____</td><td>_____</td></tr> <tr><td>3. _____</td><td>_____</td></tr> <tr><td>4. _____</td><td>_____</td></tr> <tr><td>5. _____</td><td>_____</td></tr> <tr><td>6. _____</td><td>_____</td></tr> <tr><td>7. _____</td><td>_____</td></tr> </tbody> </table>	Rocks for the Quarter:	Who	1. _____	_____	2. _____	_____	3. _____	_____	4. _____	_____	5. _____	_____	6. _____	_____	7. _____	_____	<p>1. _____</p> <p>2. _____</p> <p>3. _____</p> <p>4. _____</p> <p>5. _____</p> <p>6. _____</p> <p>7. _____</p> <p>8. _____</p> <p>9. _____</p> <p>10. _____</p> <p>Prioritize</p> <ul style="list-style-type: none"> - Identify - Discuss - Solve
Rocks for the Quarter:	Who																	
1. _____	_____																	
2. _____	_____																	
3. _____	_____																	
4. _____	_____																	
5. _____	_____																	
6. _____	_____																	
7. _____	_____																	

CORE VALUES	<ol style="list-style-type: none">1.2.3.4.5.
------------------------	--

- Discover
- Define
- Live and Breathe

1.
2.

1.
2.
3.
4.
5.

Target Market/"The List"

3 Uniques" 1.
2.
3.

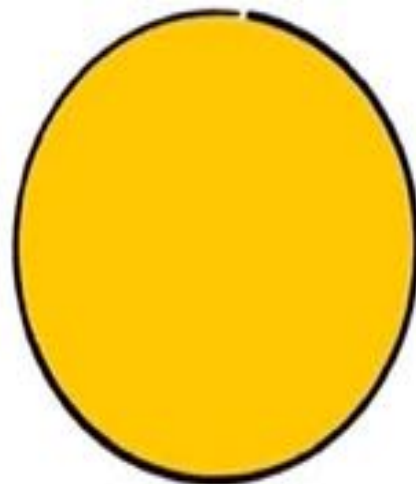
Guarantee:

What does it look like?

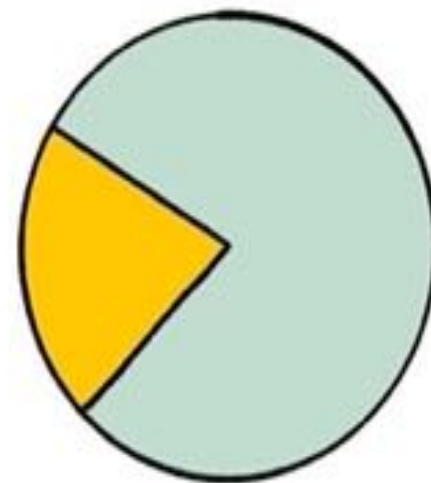
-
-
-
-
-
-
-
-





WHAT COMPANIES THINK
TEAM CULTURE IS



WHAT TEAM CULTURE
ACTUALLY IS



-  HOW YOU SOCIALIZE TOGETHER
-  HOW YOU WORK TOGETHER

BLOG.DOIST.COM

CORE	1. 2.	
CORE FOCUS™	Purpose/Cause/Passion: Our Niche:	
10-YEAR TARGET™	<hr/>	-
MARKETING STRATEGY	Target Market/"The List": 3 Uniques™: 1. 2. 3. Proven Process: Guarantee:	- - - - - - -

10-YEAR TARGET™	<hr/> <hr/>
----------------------------	-------------

- What do you want from your business?
- 5-30 years out
- #1 Goal

1.
2.

Target Market/“The List”:

- 1.
- 2.
- 3.

Proven Process:

Guarantee:

What does it look like?

-
-
-
-
-
-

CORE
VALUES

- 1.
- 2.
- 3.
- 4.
- 5.

3-YEAR PICTURE™

**MARKETING
STRATEGY**

Target Market/"The List":

- 3 Uniques™:**
- 1.
 - 2.
 - 3.

Proven Process:

Guarantee:

CORE VALUES	<ol style="list-style-type: none"> 1. 2. 3. 4. 5. 	3-YEAR PICTURE™	
CORE FOCUS™	<p>Purpose/Cause/Passion:</p> <p>Our Niche:</p>		<p>Future Date:</p> <p>Revenue:</p> <p>Profit:</p> <p>Measurables:</p> <p>What does it look like?</p>
10-YEAR TARGET™	<hr/> <hr/>		-
MARKETING STRATEGY	<p>Target Market/"The List":</p> <p>3 Uniques™: <ol style="list-style-type: none">1.2.3.</p> <p>Proven Process:</p> <p>Guarantee:</p>		-

1-YEAR PLAN	ROCKS	ISSUES LIST																
<p>Future Date:</p> <p>Revenue:</p> <p>Profit:</p> <p>Measurables:</p> <p>Goals for the Year:</p> <p>1. _____</p> <p>2. _____</p> <p>3. _____</p> <p>4. _____</p> <p>5. _____</p> <p>6. _____</p> <p>7. _____</p>	<p>Future Date:</p> <p>Revenue:</p> <p>Profit:</p> <p>Measurables:</p> <p>Rocks for the Quarter:</p> <table border="1"> <thead> <tr> <th data-bbox="1006 692 1454 721">Rocks for the Quarter:</th> <th data-bbox="1454 692 1536 721">Who</th> </tr> </thead> <tbody> <tr><td>1. _____</td><td>_____</td></tr> <tr><td>2. _____</td><td>_____</td></tr> <tr><td>3. _____</td><td>_____</td></tr> <tr><td>4. _____</td><td>_____</td></tr> <tr><td>5. _____</td><td>_____</td></tr> <tr><td>6. _____</td><td>_____</td></tr> <tr><td>7. _____</td><td>_____</td></tr> </tbody> </table>	Rocks for the Quarter:	Who	1. _____	_____	2. _____	_____	3. _____	_____	4. _____	_____	5. _____	_____	6. _____	_____	7. _____	_____	<p>1. _____</p> <p>2. _____</p> <p>3. _____</p> <p>4. _____</p> <p>5. _____</p> <p>6. _____</p> <p>7. _____</p> <p>8. _____</p> <p>9. _____</p> <p>10. _____</p> <p>Prioritize</p> <ul style="list-style-type: none"> - Identify - Discuss - Solve
Rocks for the Quarter:	Who																	
1. _____	_____																	
2. _____	_____																	
3. _____	_____																	
4. _____	_____																	
5. _____	_____																	
6. _____	_____																	
7. _____	_____																	

1-YEAR PLAN

Future Date:

Revenue:

Profit:

Measurables:

Goals for the Year:

1. _____

2. _____

3. _____

4. _____

5. _____

6. _____

7. _____

DOCKS

ISSUES LIST

1. _____
 2. _____
 3. _____
 4. _____
 5. _____
 6. _____
 7. _____
 8. _____
 9. _____
 10. _____
- Priority
- Identify
 - Discuss
 - Solve

ROCKS

Future Date:

Revenue:

Profit:

Measurables:

Rocks for the Quarter:

Who

1. _____

2. _____

3. _____

4. _____

5. _____

6. _____

7. _____

1-YEAR PLAN		ROCKS	
Future Dates:		Future Dates:	
Revenue:		Revenue:	
Profit:		Profit:	
Measurables:		Measurables:	
Goals for the Year:		Rocks for the Quarter:	Who
1. _____		1. _____	
2. _____		2. _____	
3. _____		3. _____	
4. _____		4. _____	
5. _____		5. _____	
6. _____		6. _____	
7. _____		7. _____	
8. _____		8. _____	
9. _____		9. _____	
10. _____		10. _____	

ISSUES LIST

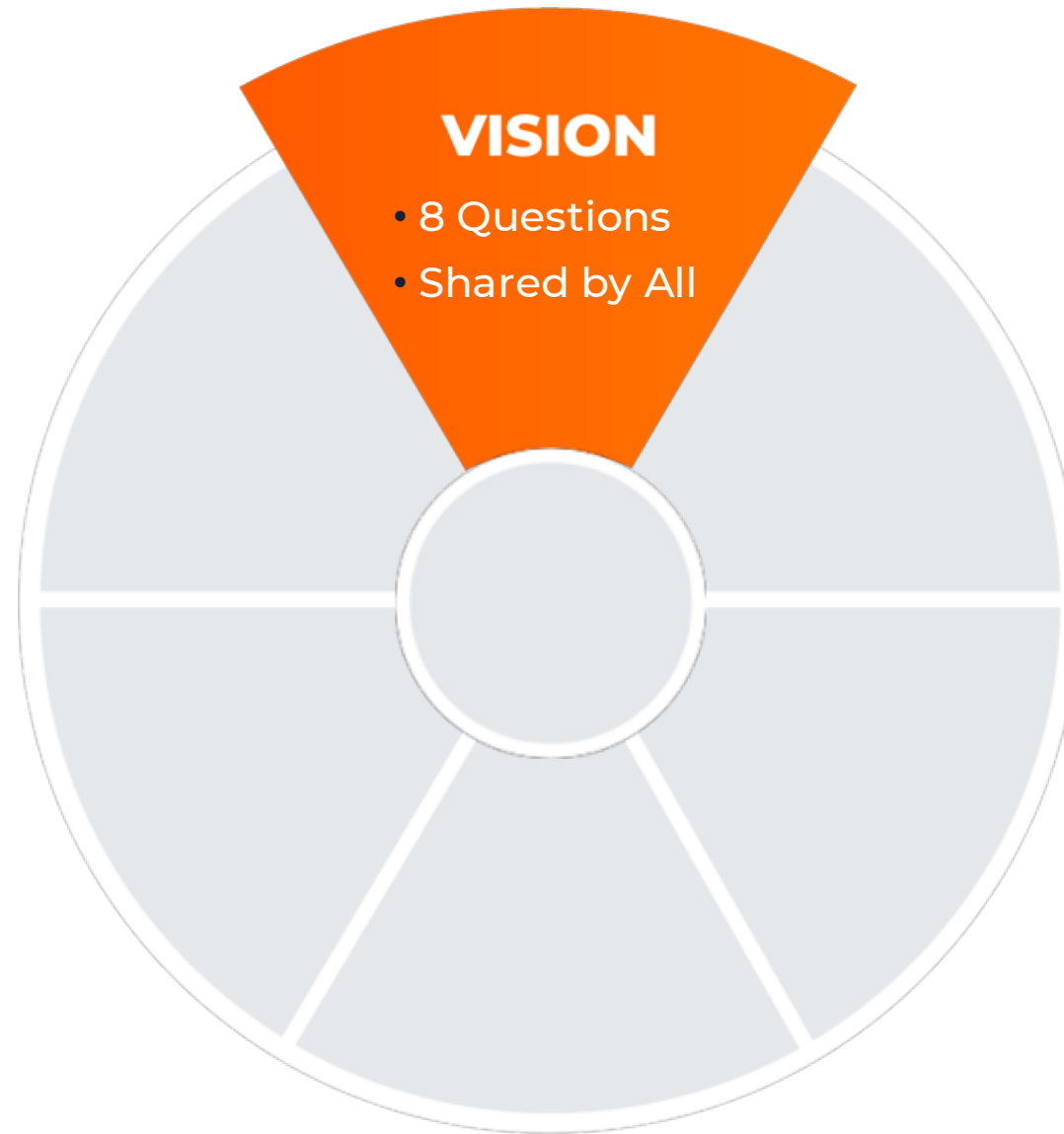
1. _____
2. _____
3. _____
4. _____
5. _____
6. _____
7. _____
8. _____
9. _____
10. _____

Prioritize

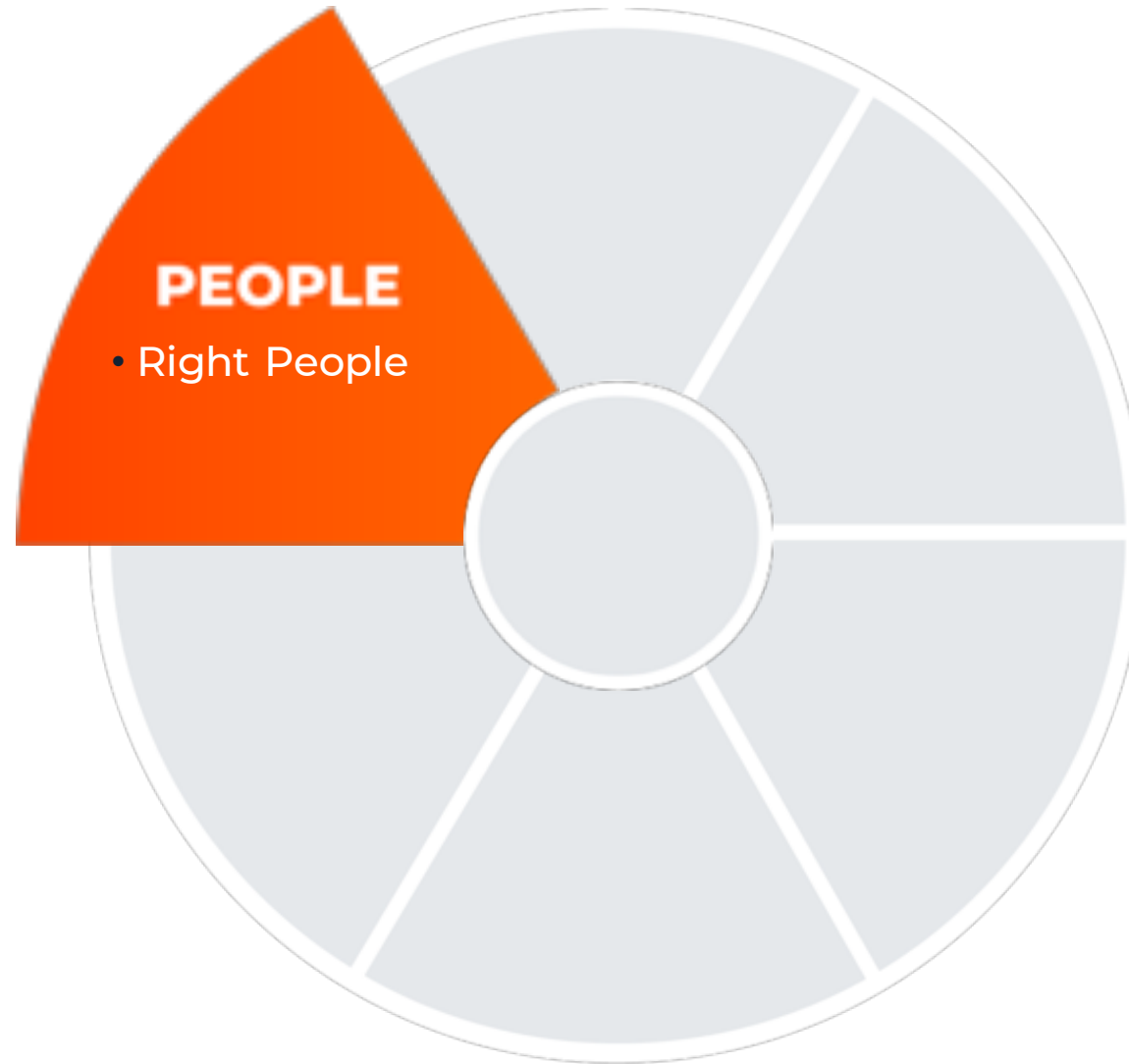
- Identify
- Discuss
- Solve

THE EOS MODEL

100% Strong



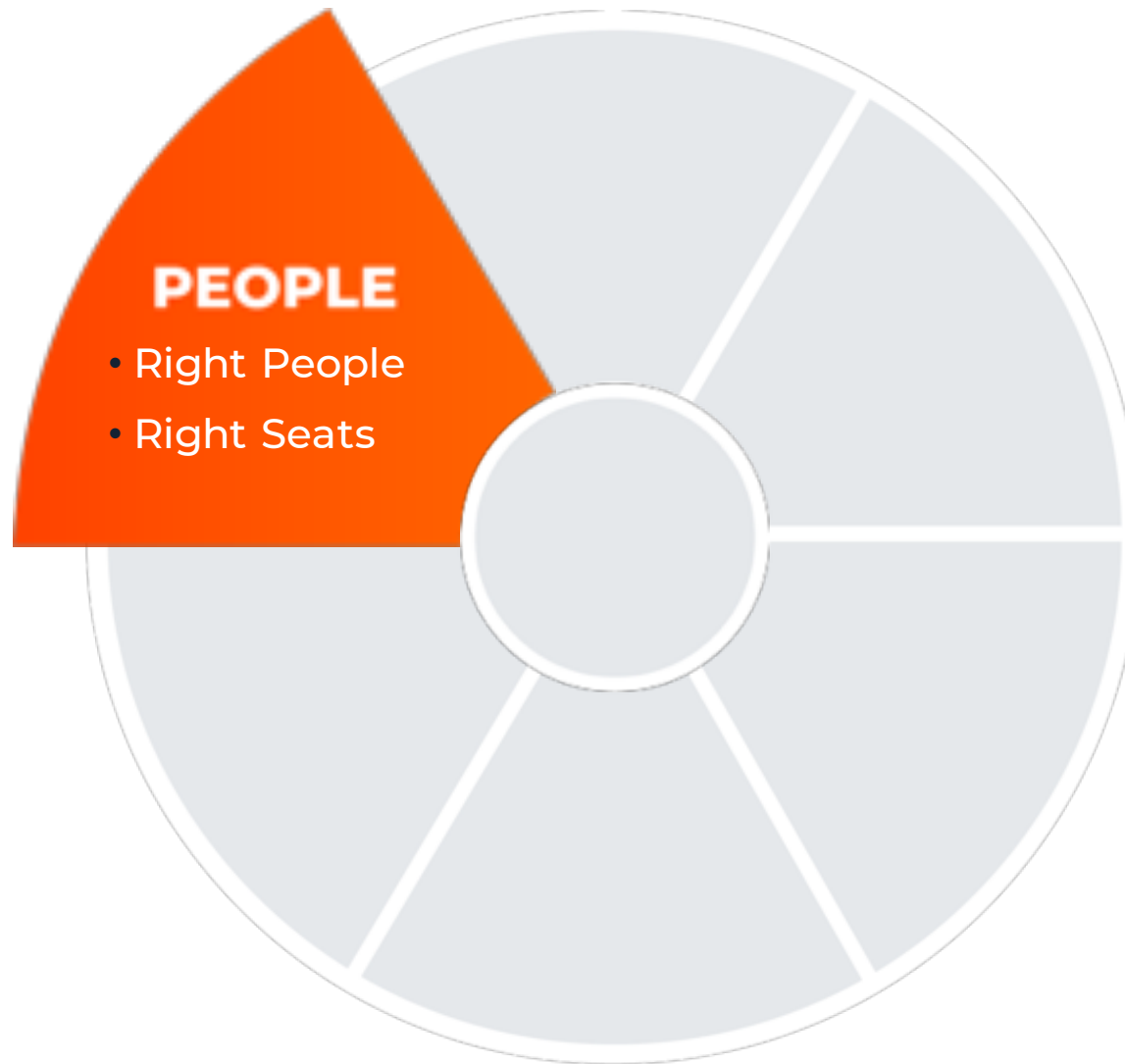
THE EOS MODEL



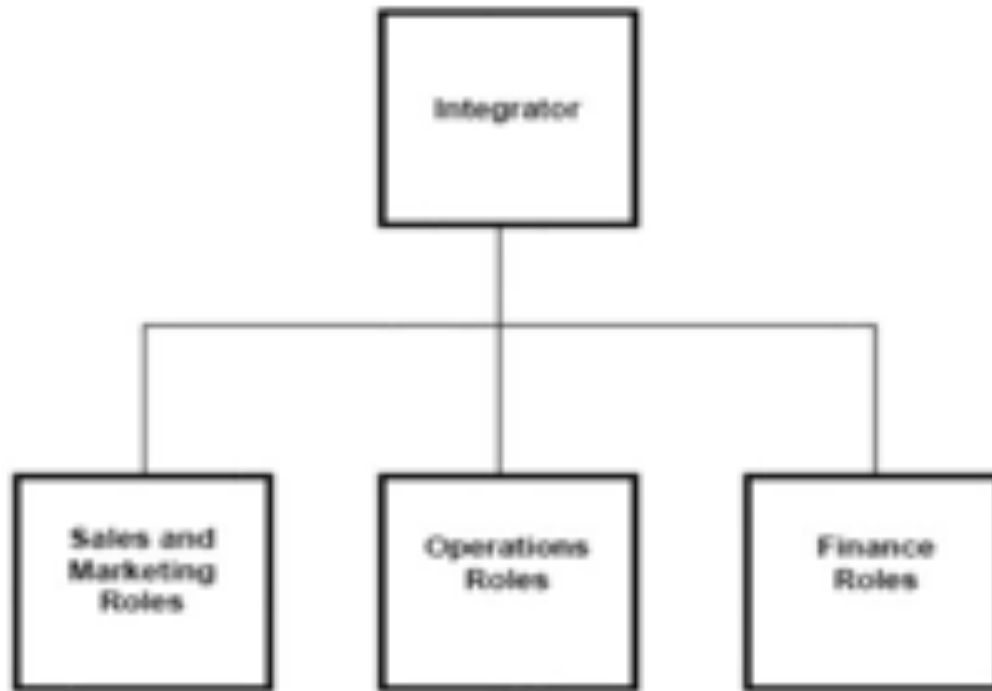
THE PEOPLE ANALYZER™

NAME	<i>Humbly confident</i>	<i>Grow or die</i>	<i>Help first</i>	<i>Do the right thing</i>	<i>Do what you say</i>			
Maria Rodriguez	+	+	+	+	+			
Jalen Taylor	-	+/-	-	-	+/-			
Amina Muhammed	+/-	+/-	+	+/-	+			
THE BAR	+	+/-	+	+/-	+			

THE EOS MODEL

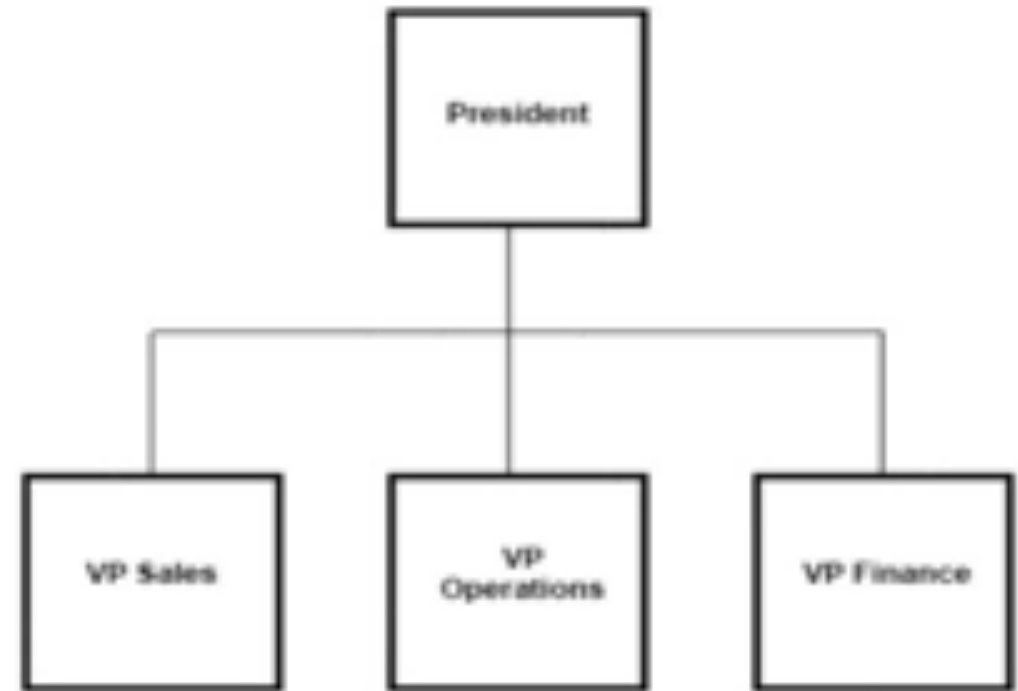


Accountability Chart



The accountability chart clearly defines the roles of the organization and who is responsible for those roles.

Organization Chart



The organization chart clearly defines who reports to whom, but does not define roles or who is responsible for those roles.

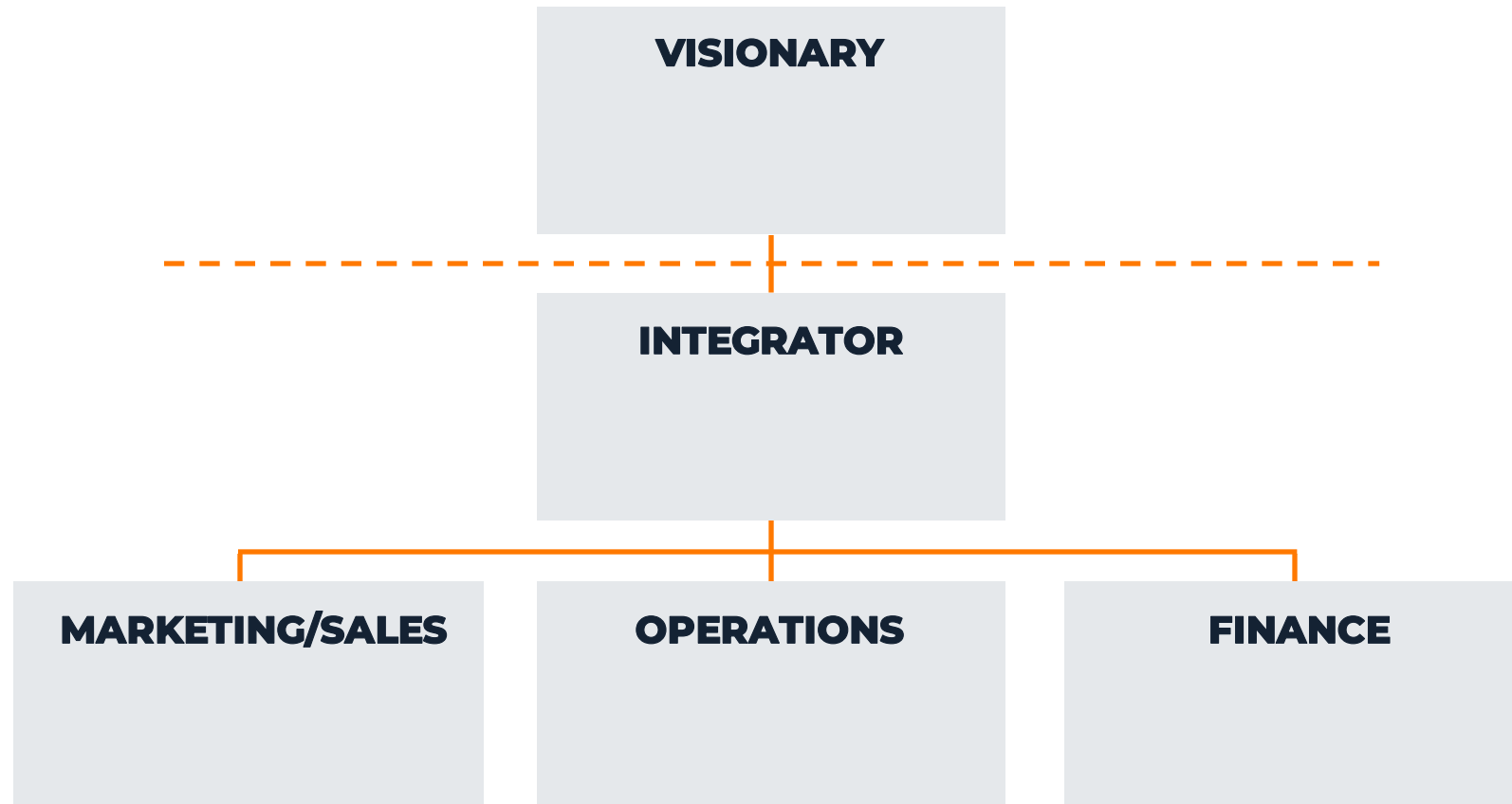
The root cause of all good and evil rests in the Accountability Chart.

The A/C + P/A are two sides of the same coin.

“Structure first, **People second.**”

–GINO WICKMAN

ACCOUNTABILITY CHART™



RIGHT SEATS

Function

Name

- Role
- Role
- Role
- Role
- Role

RIGHT SEATS

Marketing/Sales

Name

- LMA™
- Marketing
- Hit sales numbers
- Sell
- Account management

RIGHT SEATS

- Gets It
- Wants It
- Capacity to Do It

Center

Name

- Win face offs
- Create scoring chances
- Score goals
- Back check/defend
- Minimize turnovers

THE PEOPLE ANALYZER™

NAME	Humbly confident	Grow or die	Help first	Do the right thing	Do what you say	Get it	Want it	Capacity
Maria Rodriguez	+	+	+	+	+	Y	Y	Y
Jalen Taylor	-	+/-	-	-	+/-	Y	Y	N
Amina Muhammed	+/-	+/-	+	+/-	+	N	Y	Y
THE BAR	+	+/-	+	+/-	+	Y	Y	Y

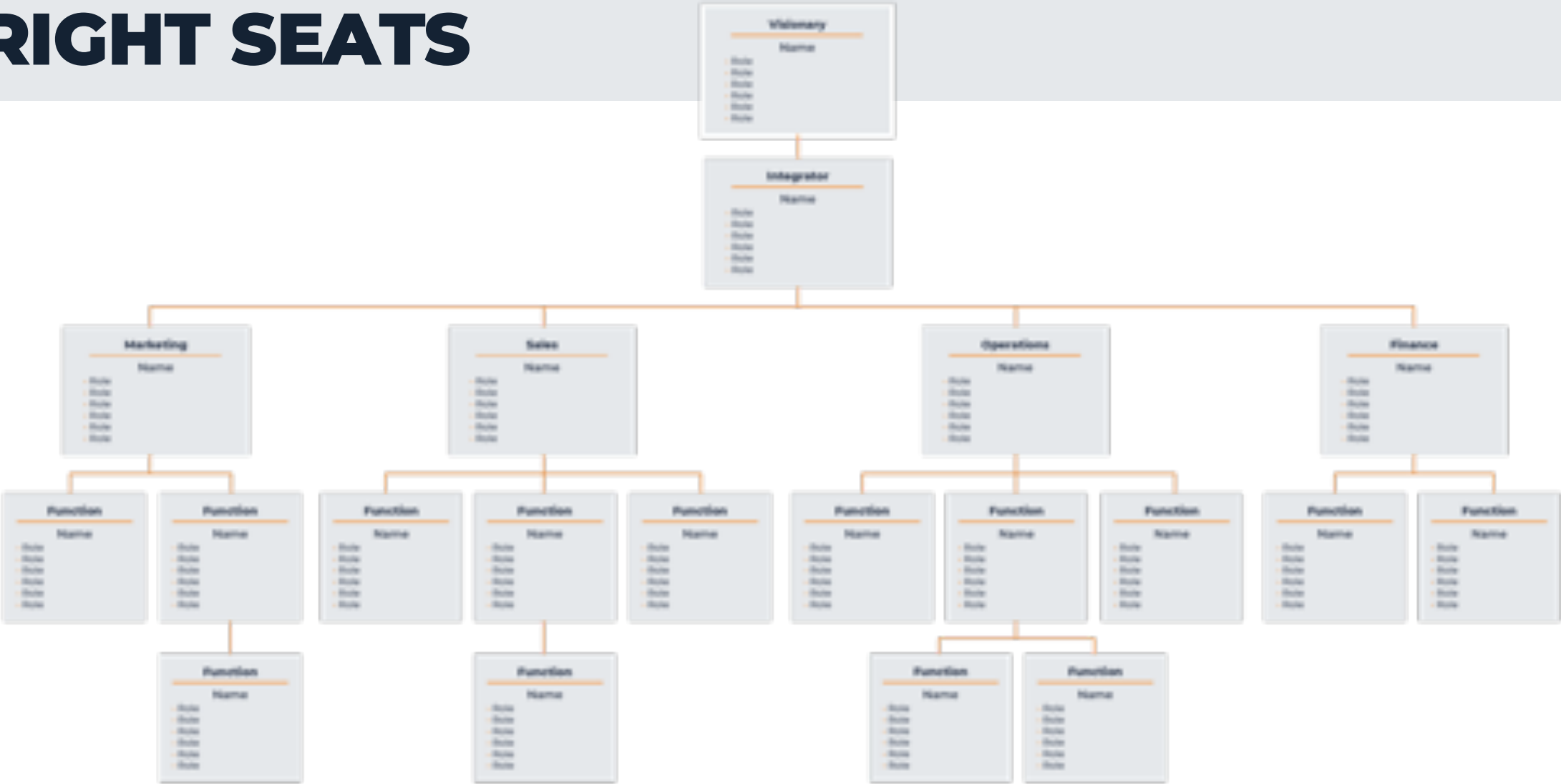


A hand-drawn bar chart with two bars on a horizontal baseline. The bar on the left is significantly shorter than the bar on the right. The text below the bars is written in a casual, hand-drawn font.

ROI FROM
IMPROVING
YOUR
WEAKNESSES

ROI FROM
MAXIMIZING
YOUR
STRENGTHS

RIGHT SEATS

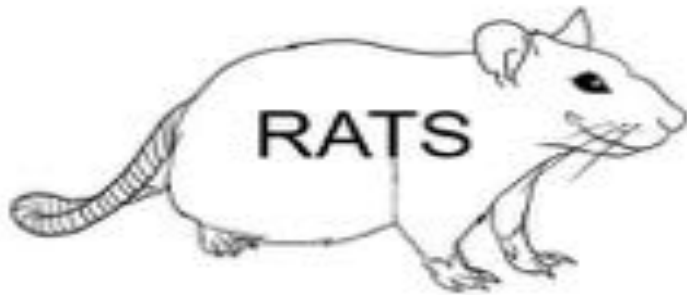


THREE KINDS OF PEOPLE ISSUES

- 🔦 Right Person, Wrong Seat
- 🔦 Wrong Person, Right Seat
- 🔦 Wrong Person, Wrong Seat

LEADERSHIP

CORE VALUES



PERFORMANCE

LEADERSHIP



82% of bosses are “Accidental Managers”

And a ¼ of them are in Senior Leadership roles.

According to the Chartered Management Institute (CMI)



Employee Engagement

The role of managers in employee engagement



70% of the variance in team engagement is determined solely by the manager.



Employees who receive daily feedback from their manager are 3x more likely to be engaged.



85% of employees worldwide are actively disengaged at work, despite more company effort.



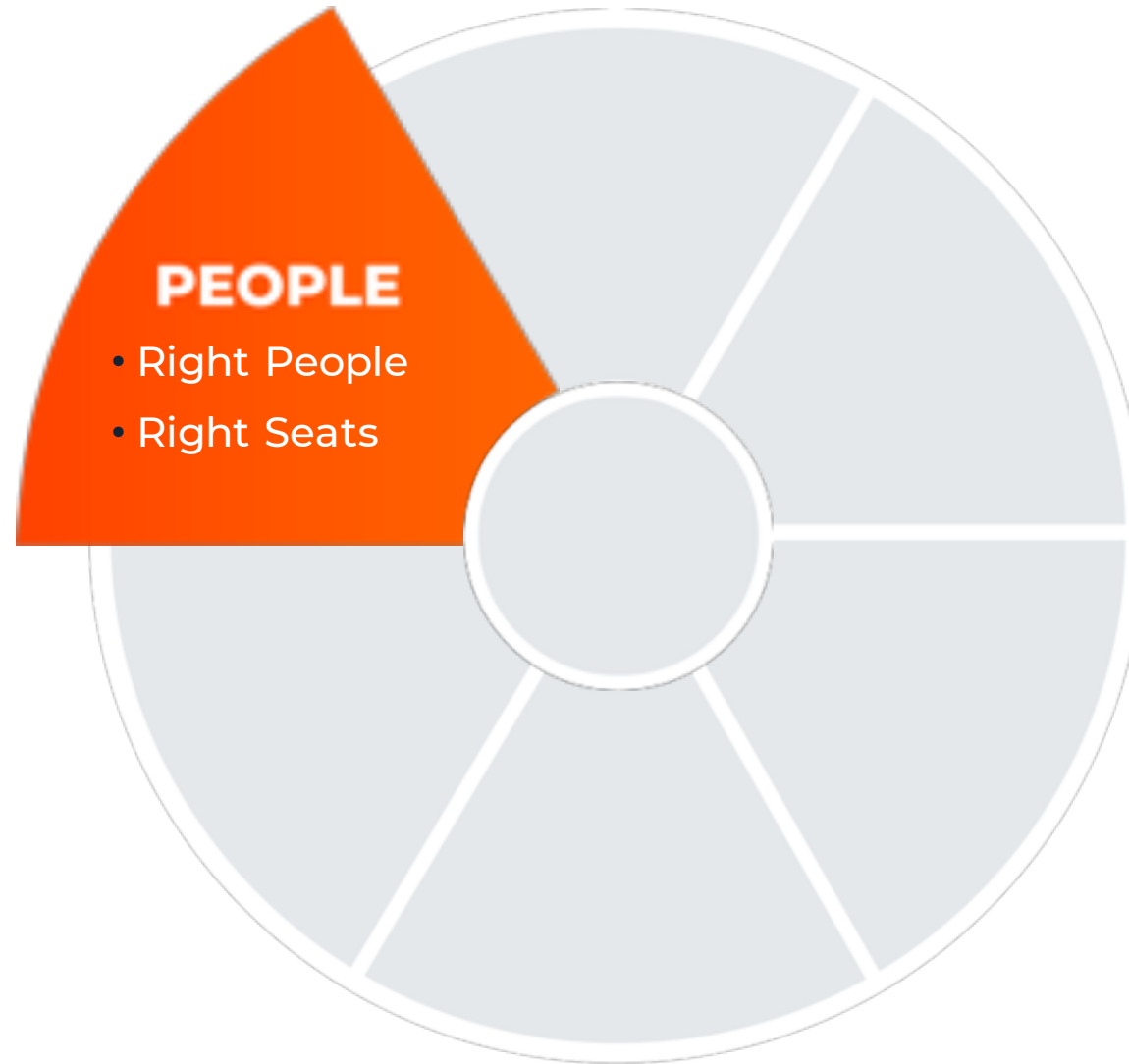
79% of employees who quit their jobs do so due to lack of appreciation from their managers.

REMEMBER ...

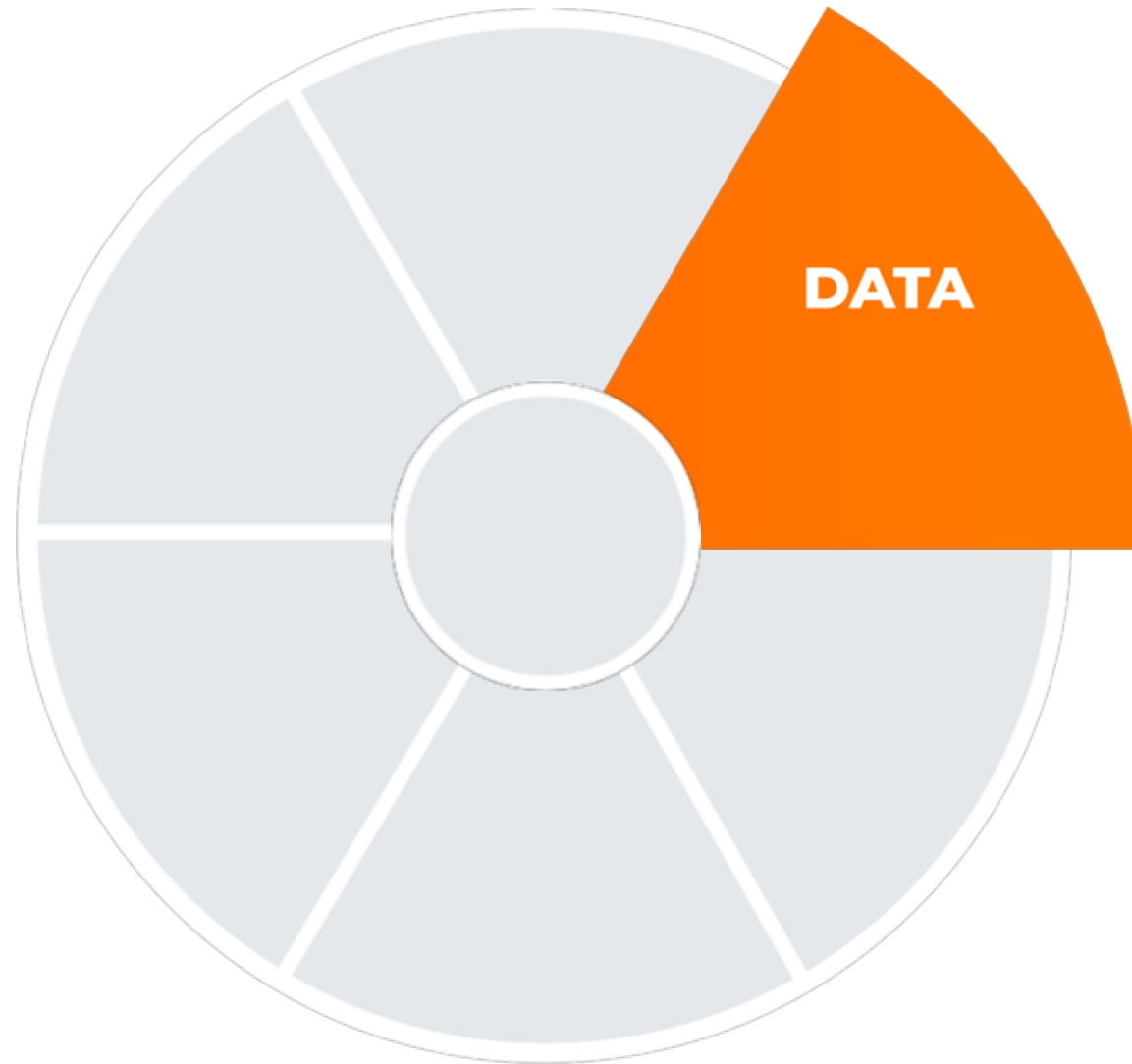
**What You Tolerate
Is What You Endorse**

THE EOS MODEL

100% Strong



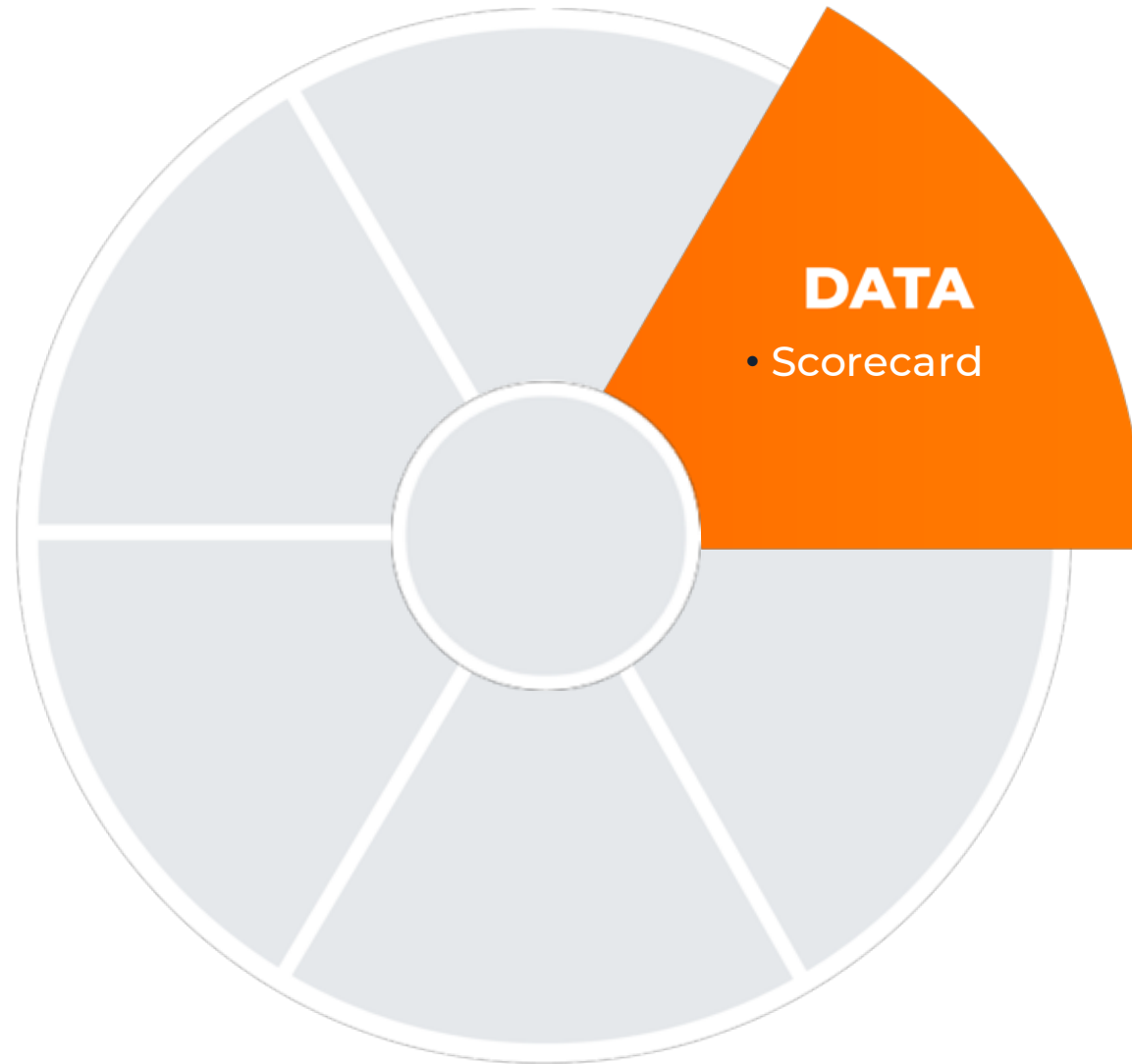
THE EOS MODEL



“If we have data, let’s look at the data. If all we have are opinions, let’s go with mine.”

–**JIM BARKSDALE**, *former Netscape CEO*

THE EOS MODEL



COMPANY SCORECARD

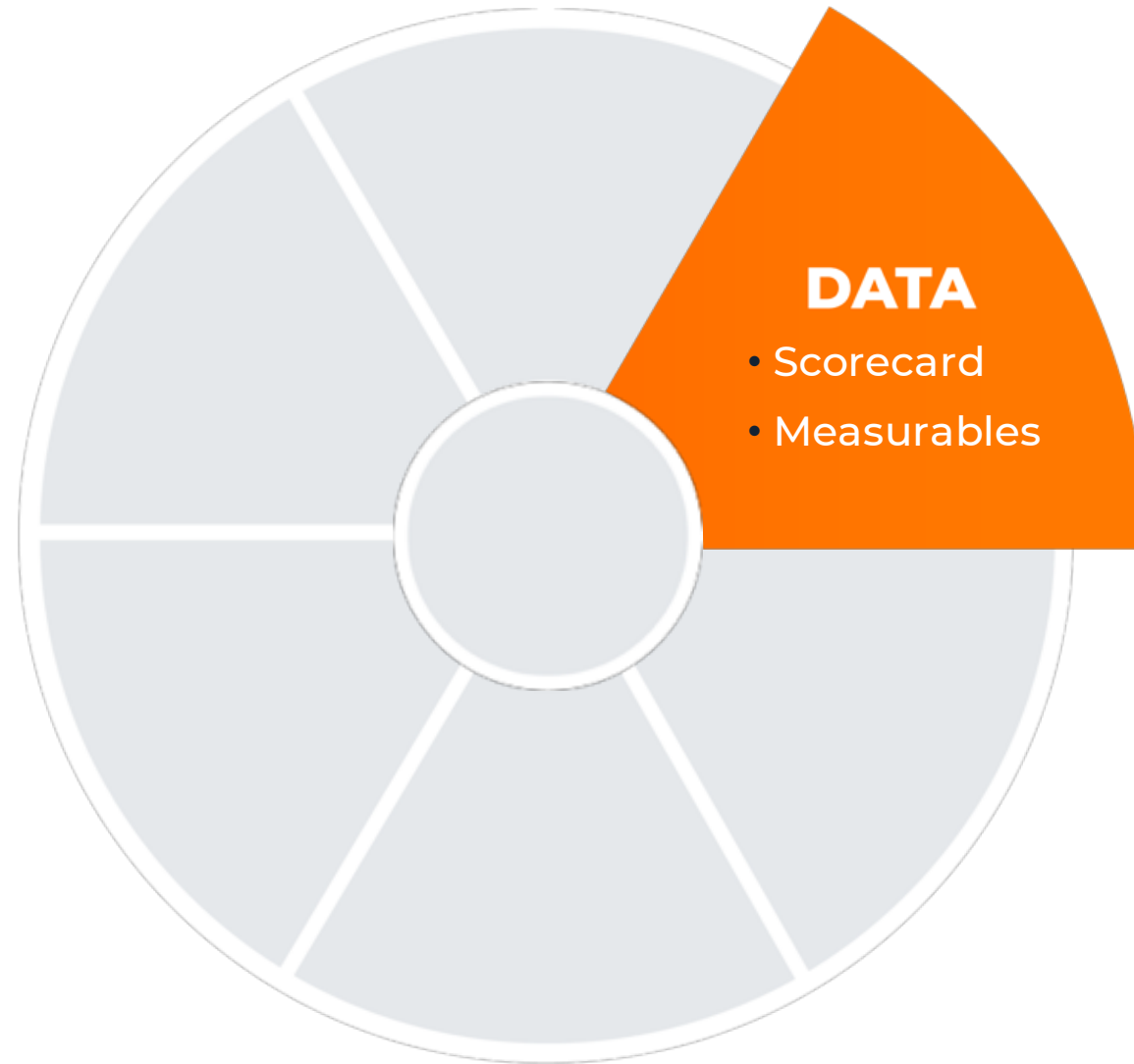
WHO	MEASURABLES	GOAL	30-Sep	7-Oct	14-Oct	21-Oct	28-Oct	4-Nov	11-Nov	18-Nov	25-Nov	2-Dec	9-Dec	16-Dec	23-Dec
Anne	Weekly Revenue	>=\$84,500	\$92,000	\$85,238	\$81,200	\$80,934	\$88,678	\$88,200	\$85,321	\$80,282	\$95,291	\$100,281	\$86,200	\$78,290	\$83,498
Anne	Cash Balance	>=\$14,245	\$16,230	\$15,200	\$12,289	\$11,989	\$14,980	\$15,123	\$14,989	\$11,291	\$17,281	\$18,359	\$15,289	\$10,221	\$11,189
Robert	Sales Calls	50	54	55	61	59	32	48	51	72	61	54	50	52	54
Robert	Sales Meetings	10	10	10	10	8	10	10	12	11	15	10	9	8	8
Robert	Proposal	5	5	5	6	5	6	5	6	4	5	8	6	5	5
Robert	Closed Business	2	2	3	6	3	2	3	5	3	2	1	2	8	4
David	Customer Satisfaction	>=80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Claire	Accounts Payable	<\$8,000	\$8,450	\$9,234	\$3,450	\$5,500	\$4,300	\$8,900	\$2,300	\$5,409	\$4,390	\$9,032	\$3,445	\$2,300	\$5,009
David	Errors	<=4	3	2	2	2	2	1	2	3	0	0	0	2	1
John	Utilization/Capacity	>75%	75%	76%	75%	75%	75%	75%	75%	82%	75%	75%	78%	75%	75%

SCORECARD MEASURABLES

- Weekly Revenue
- Cash Balance
- Sales Calls
- Sales Meetings
- Proposals
- Closed Business
- Customer Rating
- Accounts Receivable
- Accounts Payable
- Errors
- Utilization Rates
- Web Conversions

THE EOS MODEL

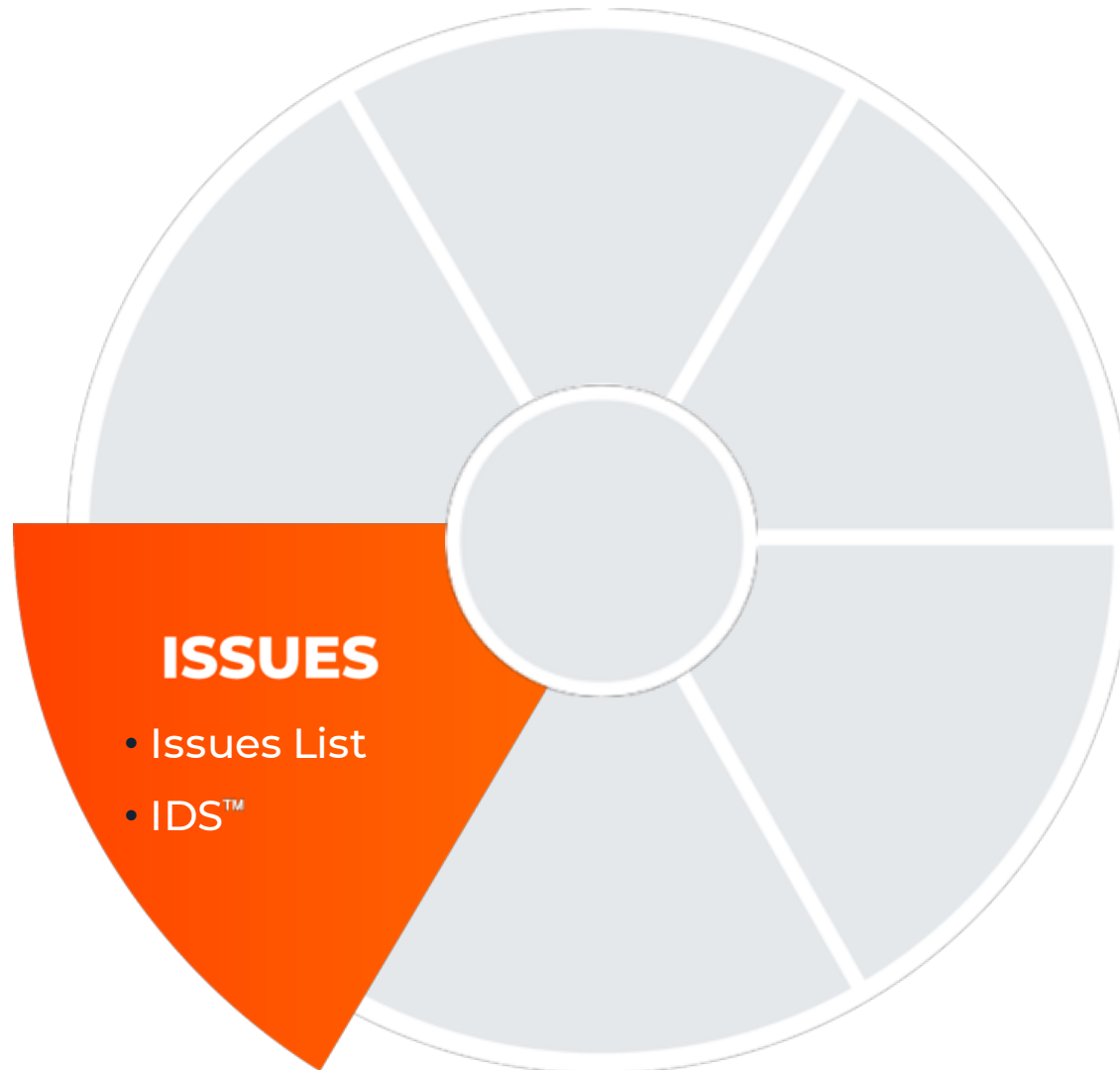
100% Strong



THE EOS MODEL



THE EOS MODEL



ISSUES SOLVING TRACK

• Identify

• Discuss

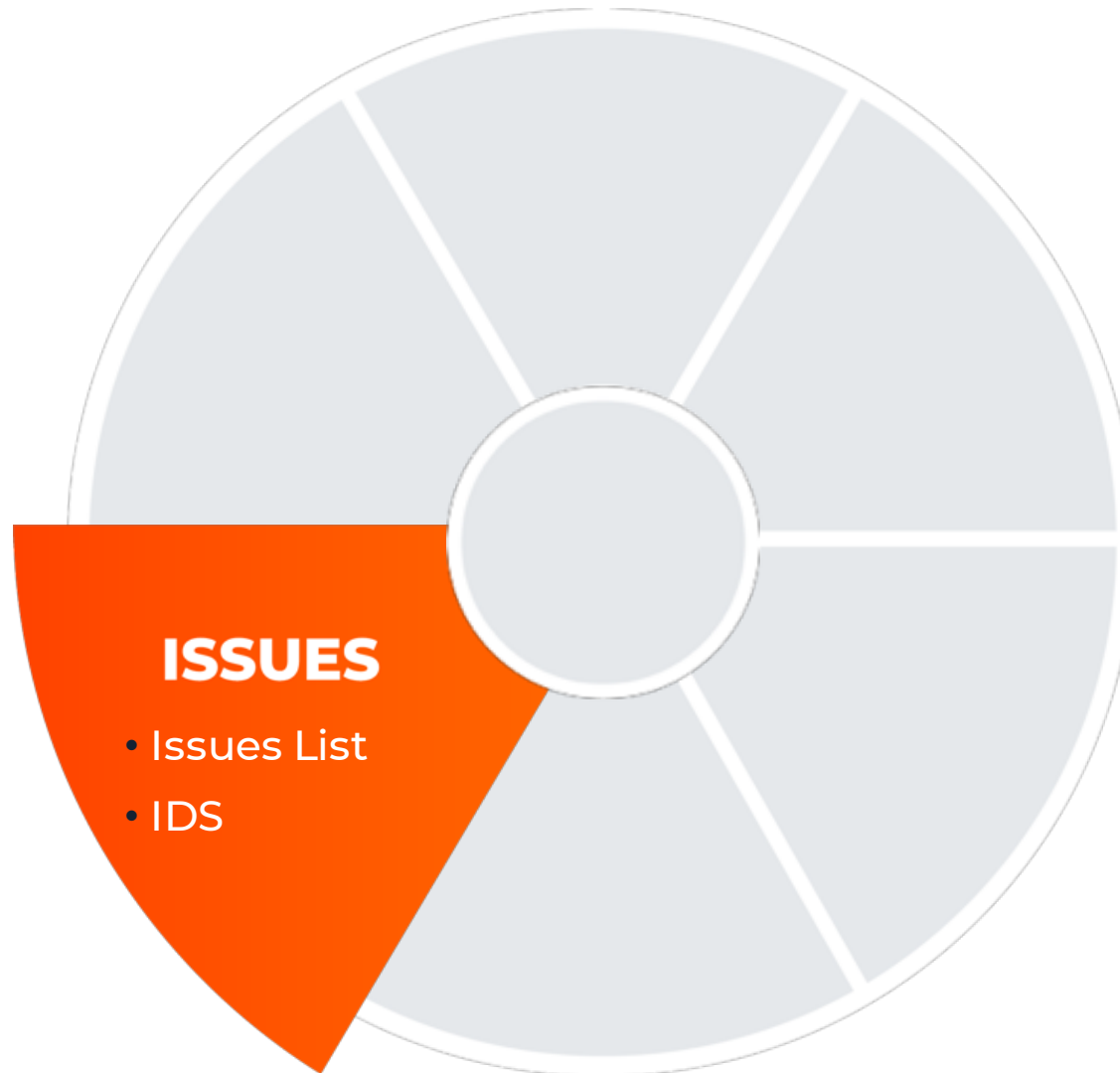
• Solve

ISSUES LIST

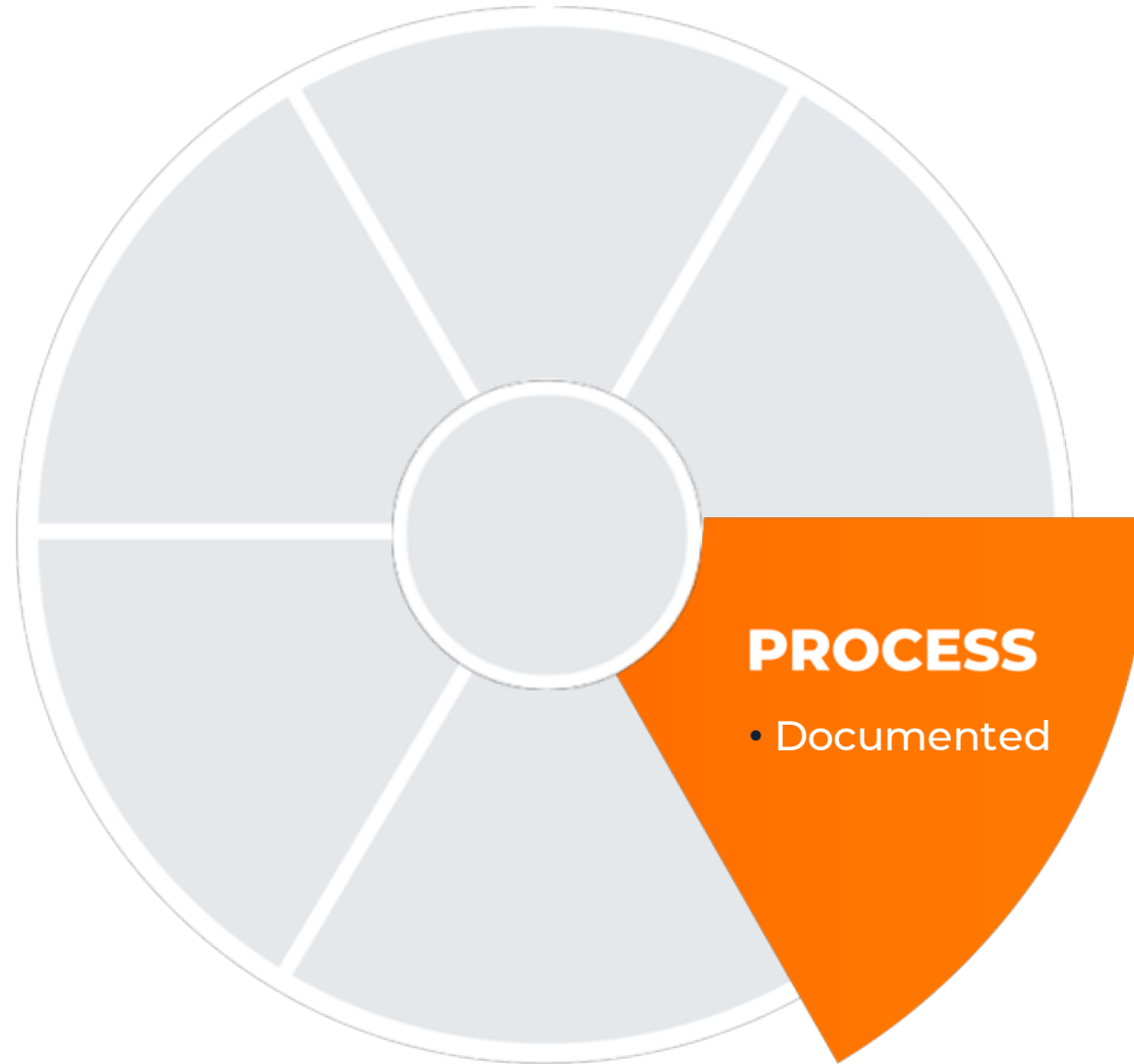
1. Website Rock off-track 2
2. Darren U. Right Person
3. Andi S. Right Seat 1
4. Sales off-track
5. Anodyne Merger 3
6. Utilization off-track
7. Western US expansion
8. _____
9. _____
10. _____

THE EOS MODEL


100% Strong



THE EOS MODEL



TODAY'S THOUGHT...



If you don't have time to do it right, when will you have the time to do it over?

John Wooden

HOW TO PUT ON YOUR SOCKS

Inspired by John Wooden
Legendary College Basketball Coach

I think it's the little things that really count. The first thing I would show our players at our first meeting was how to take a little extra time putting on their shoes and socks properly:



- ✓ LONGER PLAY
- ✓ FEWER BLISTERS
- ✓ LESS PAIN



Eliminate wrinkles from toes and heel



Pull shoe wide open and put on over held up sock



Snugly tighten laces around each eyelet



Tie it



Double-tie it



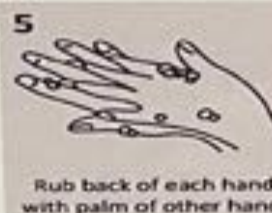
INN ON THE TWENTY

Coronavirus Disease 2019 (COVID-19)

How to wash your hands



Wash hands for
at least 15 seconds



Public Health Ontario | Santé publique Ontario



HANDFUL OF CORE PROCESSES

- People
- Marketing
- Sales
- Operations 1
- Operations 2
- Customer Service
- Accounting

DOCUMENT AND SIMPLIFY

Table of Contents

- People
- Marketing
- Sales
- Operations
- Operations
- Accounting
- Customer Service

DOCUMENT AND SIMPLIFY

- **People**
 - ID Need
 - Define
 - Hiring
- **Sales Process**
 - New Lead _____
 - Initial Call/
Qualify _____
 - Fit Meeting _____
 - Proposal _____
 - Win/Lose _____

“YOUR COMPANY WAY”

Table of Contents

- People
- Marketing
- Sales
- Operations 1
- Operations 2
- Accounting
- Customer Service

People Process

- ID Need _____
- Define Seat _____

- Hiring _____

- On-Boarding/
Training _____

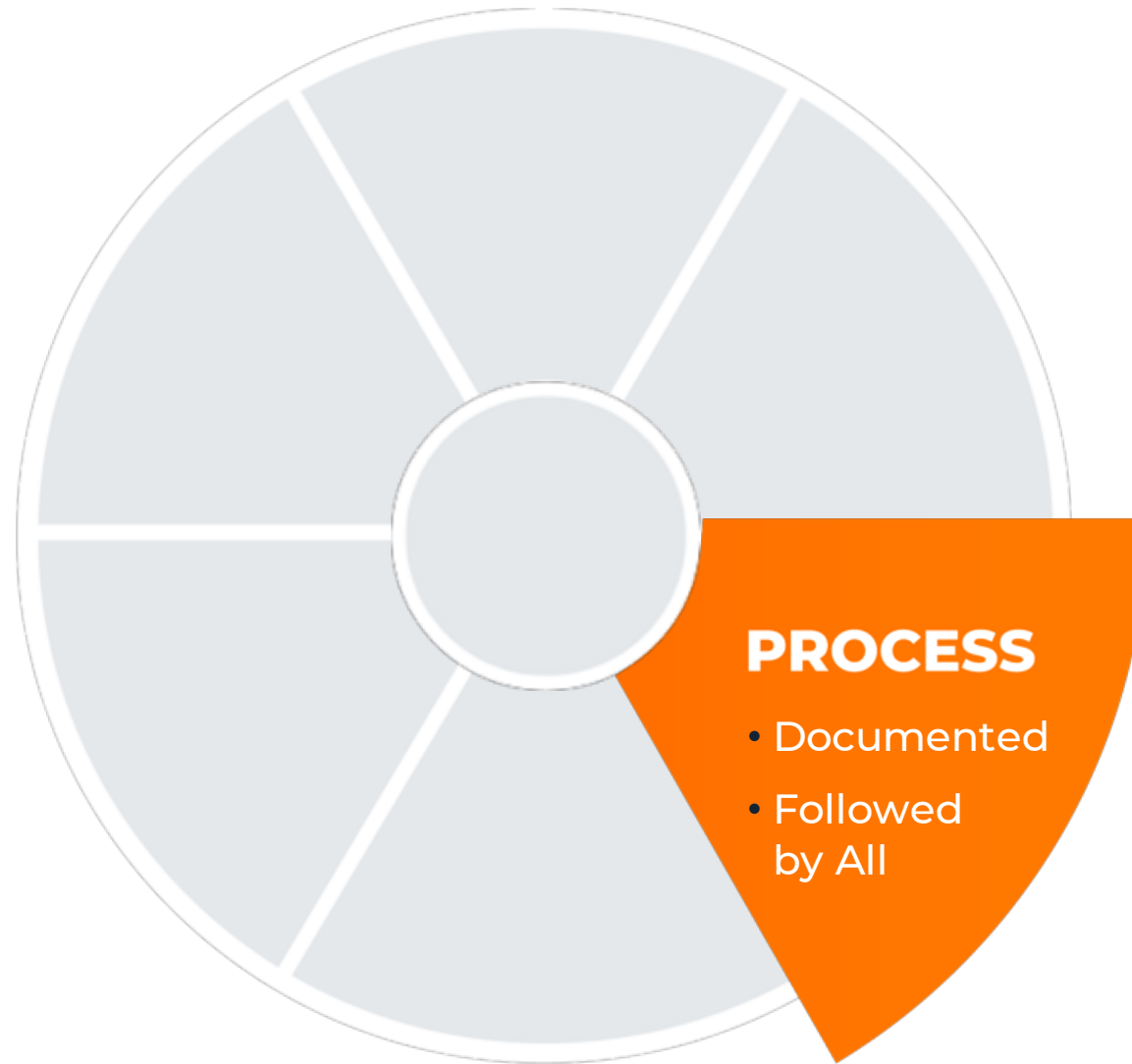
- LMA _____

- Termination _____

“Systemize the predictable
so you can humanize
the exceptional.”

– **ISADORE SHARP**, *founder of Four Seasons Hotels*

THE EOS MODEL



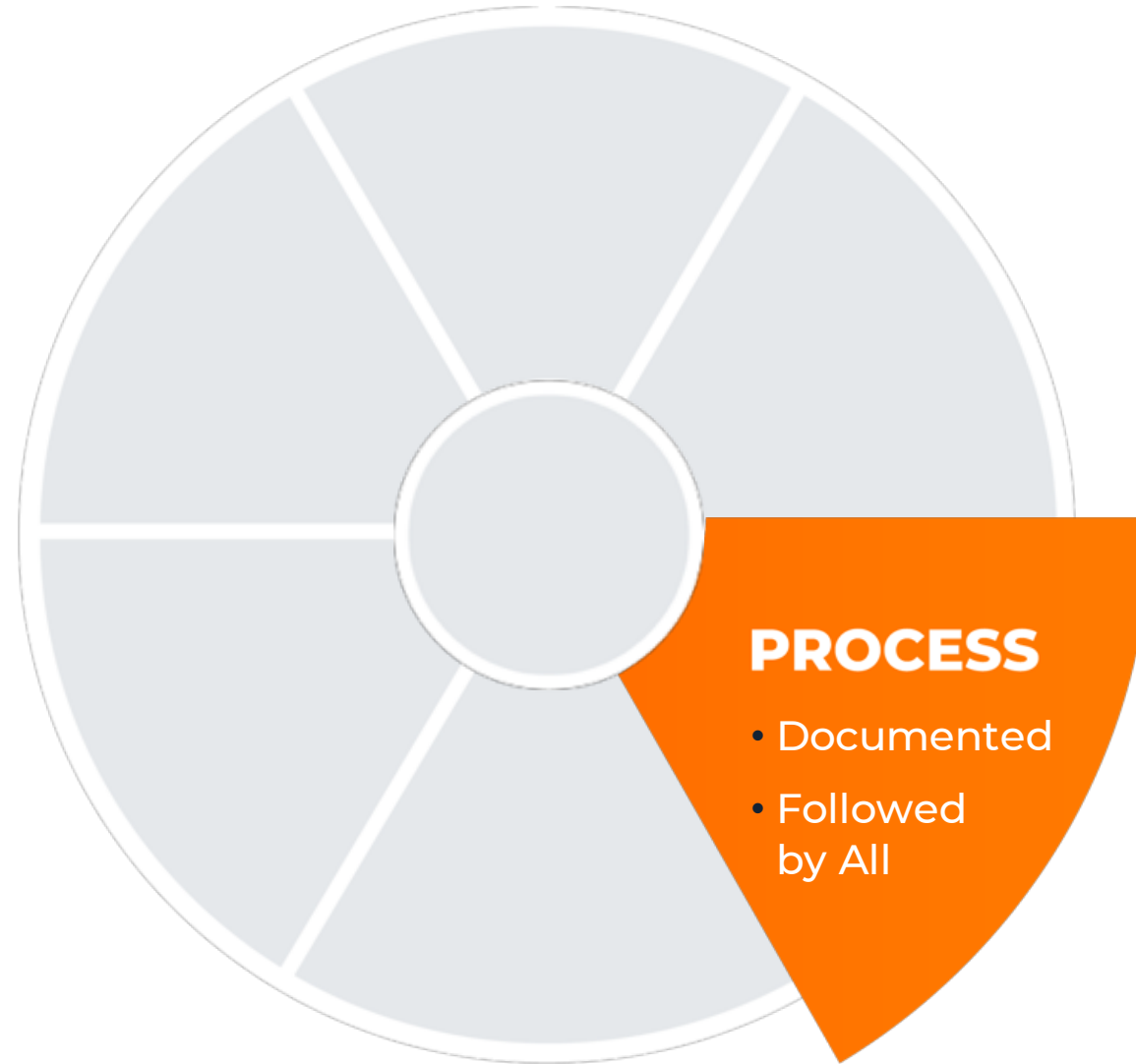


FBA CHECKLIST

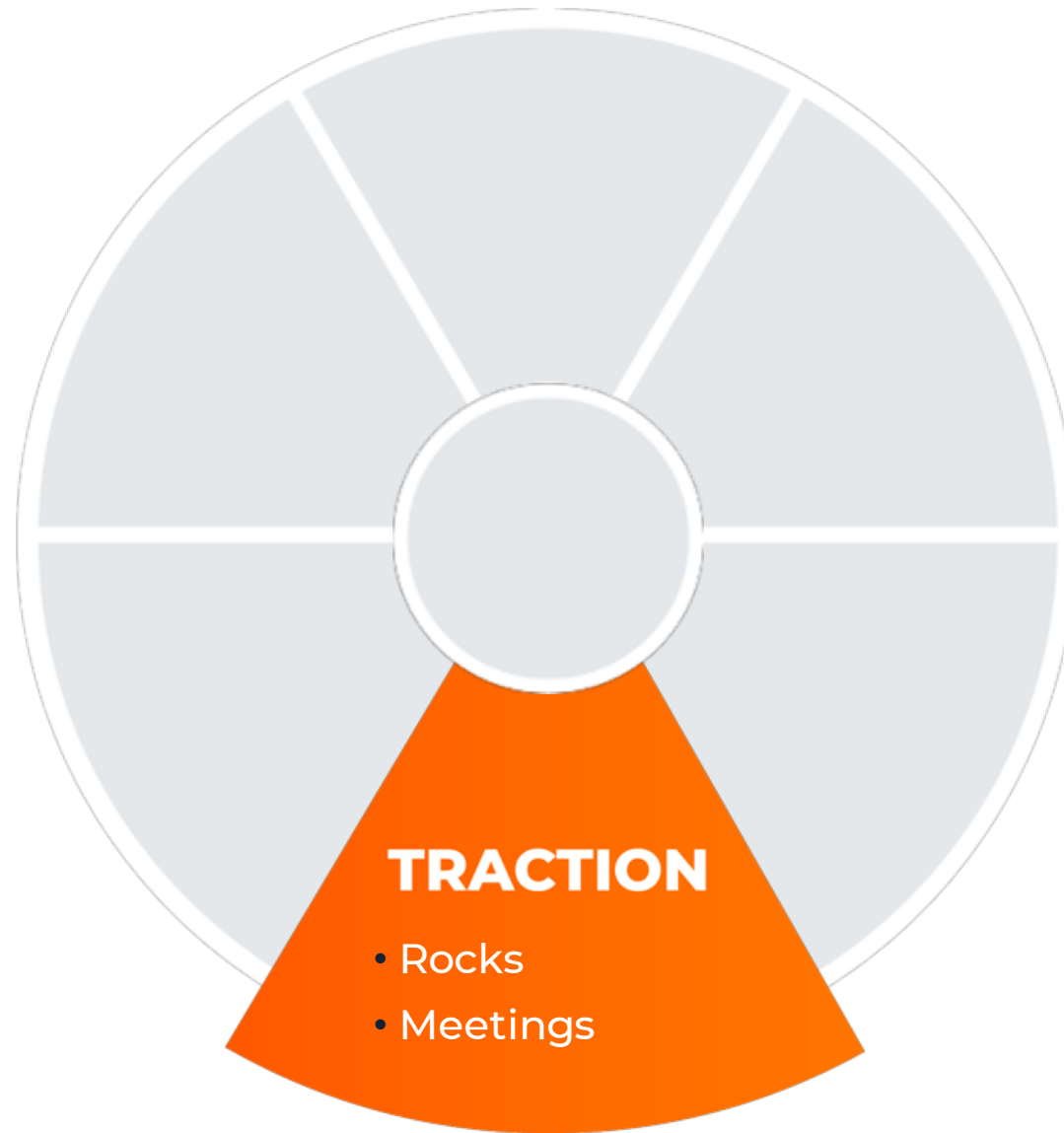
- Train**
- Measure**
- LMA**
- Update**

THE EOS MODEL

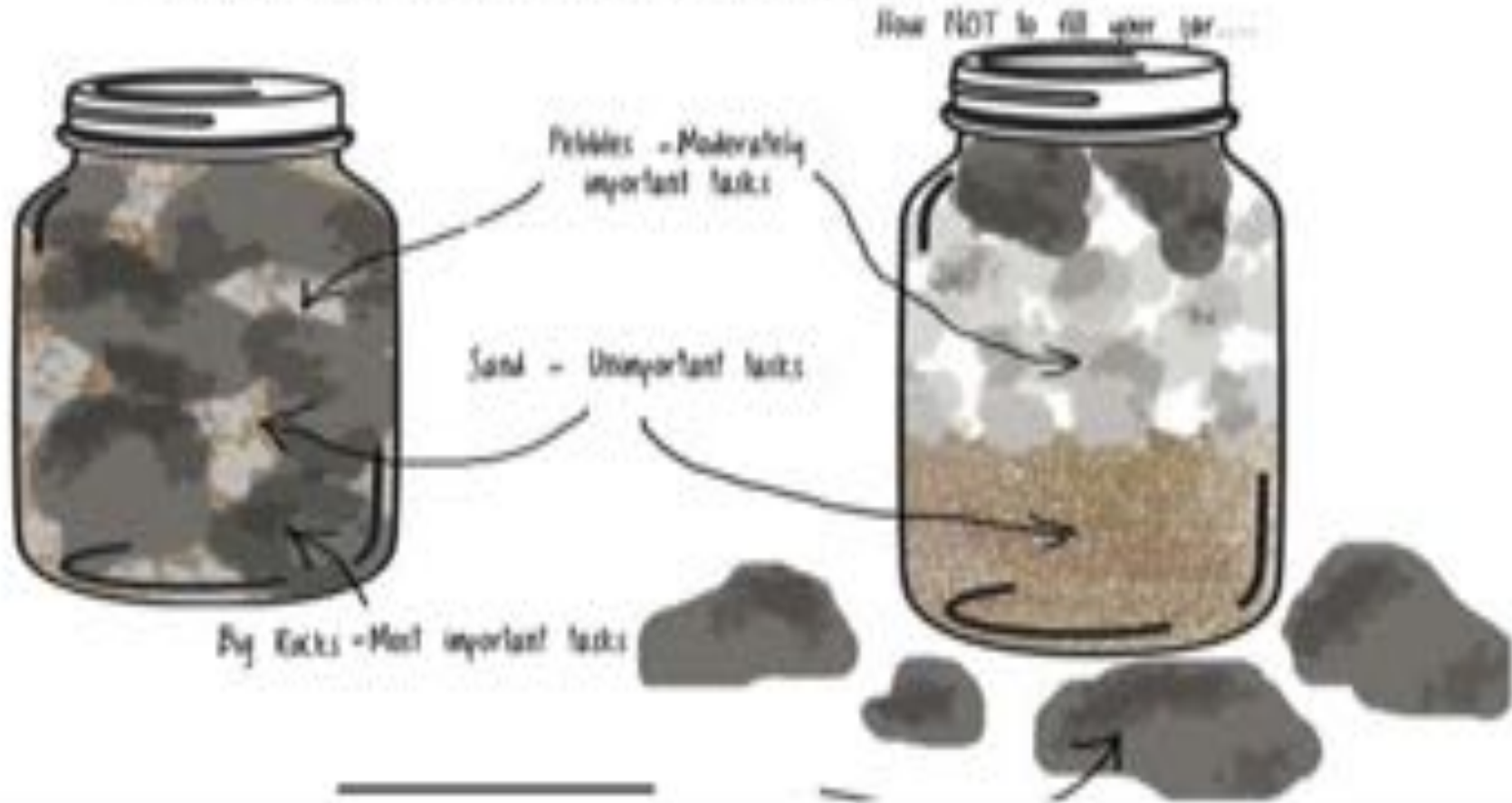
100% Strong



THE EOS MODEL



Stephen Covey's 'Big Rocks' Productivity Jar





IS MY ROCK S.M.A.R.T

- **Specific** — Keep them short and to the point, with no room for confusion.
- **Measurable** — If you can explain what it means when something is 'done,' it's measurable. What does Done/Success look like?
- **Attainable** — Ambitious but achievable.
- **Realistic** — Don't overestimate/underestimate your skill, time, or resources.
- **Time-bound** — Ensure it has a deadline. With Rocks, it's always 90 days. Add milestones (3-4)



MEETING PULSE™

- **90-Day World™**
- **Meeting Pulse**
 - Same Day
 - Same Time
 - Start on Time
 - End on Time
 - Same Agenda

LEVEL 10 MEETING™

- Good News 5 Minutes
- Scorecard 5 Minutes
- Rock Review **Reporting Only** 5 Minutes
- Customer & Employee Headlines 5 Minutes
- To Do List 5 Minutes
- Issues List/IDS 60 Minutes
- Conclude 5 Minutes

Placeholder text for To Do List

Placeholder text for Issues List/IDS

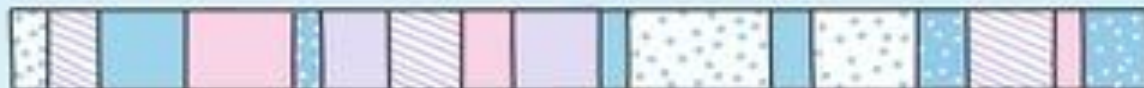
Placeholder text for Issues List/IDS



CONVERSATION PATTERNS

- PERSON 1 (solid blue)
- PERSON 2 (diagonal stripes)
- PERSON 3 (dotted pattern)
- PERSON 4 (solid purple)
- PERSON 5 (solid pink)
- PERSON 6 (dotted pattern with blue dots)

EFFECTIVE TEAM



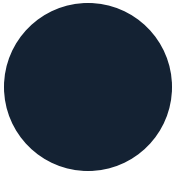
INEFFECTIVE TEAM



LIZ FOSSLIEN



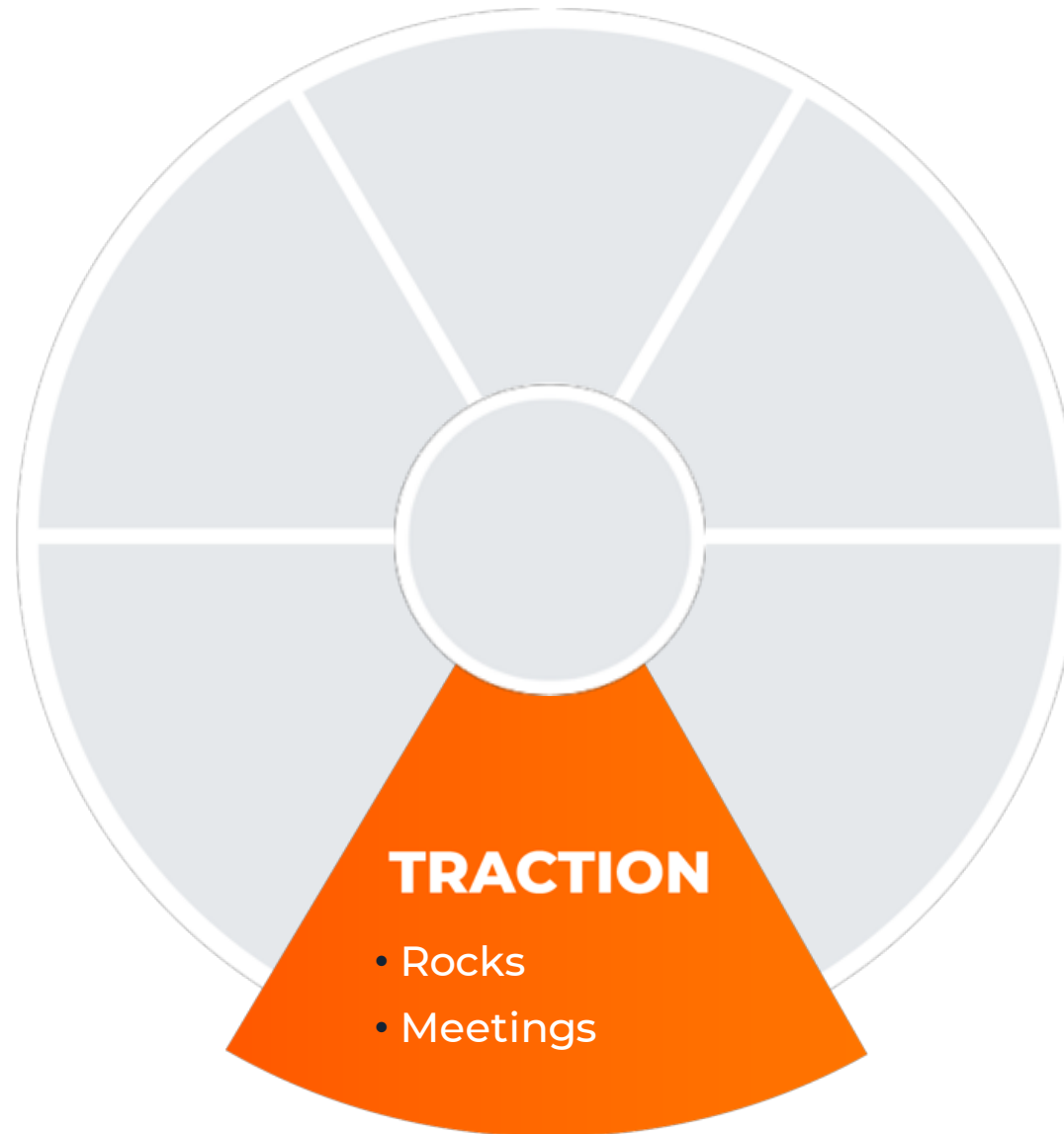
TRIAGE YOUR ISSUES



- **SIMPLE:**
 - Anyone can solve. Department. Punt (SLT should never need to get involved with these. Waste of time.).
- **COMPLICATED**
 - Department Head, Project Manager, Subject Matter Expert
- **COMPLEX**
 - SLT, Big stuff that the team needs to discuss. SLT L10 Issues

THE EOS MODEL

100% Strong



THE EOS MODEL



GET RESULTS

THE EOS MODEL





EOS FOUNDATIONAL TOOLS™

🔗 V/TO

🔗 Accountability Chart

🔗 Rocks

🔗 Meeting Pulse

🔗 Scorecard

BREAKOUT

1. In groups of 3, break out and IDS your One Issue. Using the IDS tool.

- Identify your Key Issue
- Discuss
- Solve

Kidlan's Law

"If you could write the problem down clearly, then the problem is half solved".



WHAT WAS YOUR 'AHA' MOMENT...?



RESOURCES

EOSWorldwide.com

- Traction Library
 - Traction
 - Get a Grip
 - How to be a Great Boss
 - Process
- Downloadable tools and videos
- 90-Minute EOS Workshop with an EOS Implementer
- Call me- Help First 😊 (Call to action)

FINAL THOUGHT...

The system you are currently running has been perfectly designed to give you the results you are getting.

If you want better results, then you'll need to get a better system.

Maybe its time for EOS 😊

Al Moscardelli, Expert EOS Implementer

416-569-0570

DON'T STOP

GYMQUOTES.CO™

BELIEVING IN

YOURSELF.

**NO MATTER WHAT
HAPPENS.**



GET A GRIP ON YOUR BUSINESS

Best Practices | Deep Dive

Six Keys to Getting What You Want
from your Entrepreneurial Company

Al Moscardelli, Certified EOS Implementer®]

Al.moscardelli@EOSWorldwide.com